

McLaren Print System Order

Order No: 89824
Order Date: 2024-11-11
User: Karen Hess
Phone: 517-347-1713

Ship Location: McLaren Cardiovascular Associates - Lansing Attn: Karen
3520 Forest Road, 2nd Floor - Cardiology
Lansing, MI 48910

Brochures
Quantity: 5
Paragon Dept No: 17805
Dept Name: McLaren Cardiovascular Associates - Lansing
Company Number:

Order Total Price: 1.03

Item Number: MHCC-537
Item Description: Interpreter Services Flyer
Revision Date: 11/2024
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Poster:
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info: Please make sure these are 8 1/2 by 11 size.

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.

Spanish: Si habla español, tiene el derecho a servicios gratuitos de asistencia lingüística. Llame al (800) 642-2667.
Arabic: يمكنك طلب خدمات المساعدة اللغوية مجاناً. اتصل برقم الهاتف 800-642-2667.
Chinese: 您可以免費獲得語言援助服務。請電(800) 642-2667。