

McLaren Print System Order

Order No: 89861
Order Date: 2024-11-12
User: Michelle Evilsizer
Phone: 989-772-6897 opt 1

Ship Location: McLaren Central Oncology / Attn: Michelle Evilsizer
1221 South Drive
Mt. Pleasant, MI 48858

Brochure
Quantity: 2
Paragon Dept No: 58600
Dept Name: Medical Oncology / Morey Cancer Center
Company Number:

Order Total Price: 50.00

Item Number: MHCC-537
Item Description: Interpreter Services Poster
Revision Date: 11/2024
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Poster: 18x24 paper
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info:

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma de su familia es vital, tanto como la comunicación con los miembros de su equipo de atención médica. McLaren Health Care ofrece servicios gratuitos de asistencia lingüística en más de 240 idiomas para personas cuyo idioma principal no es el inglés. También ofrecemos servicios gratuitos de asistencia para personas con discapacidades para comunicarse efectivamente con nosotros, como intérpretes de lenguaje de señas o información escrita en otros formatos. Para la disponibilidad de idiomas, la seguridad médica y la comunicación oportuna, McLaren utiliza servicios de interpretación de tecnología a demanda, que están disponibles en cualquier momento. Estas tecnologías incluyen Interpretación Remota por Video (VRI) e Interpretación por Teléfono (OTPI). Si hay dificultades técnicas o un paciente requiere un enfoque alternativo, un miembro del personal puede ayudar a coordinar servicios de interpretación en persona.

Chinese: 语言是家庭沟通的关键，也是与医疗团队成员有效沟通的关键。麦拉伦健康护理提供超过240种语言的免费语言服务，包括合格的语言解释员和/或其他语言的信息。我们还提供无障碍服务，帮助人们与我们有效沟通，例如合格的手语解释员或其他格式的信息。为了语言可用性、医疗安全性和及时的沟通，麦拉伦利用按需技术语言解释服务，随时可用。这些技术包括视频远程解释（VRI）和电话解释（OTPI）。如果出现技术问题或患者需要替代方案，管理层成员可以帮助协调现场解释服务。