

McLaren Print System Order

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User: ASHLEY ERICKSON
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Ship Location: McLaren Mid Michigan Physicians Minimally Invasive Surgical Associates
1540 Lake Lansing Rd. Ste 104
Lansing, MI 48912

Brochure
Quantity: 1
Paragon Dept No: 54518
Dept Name: Ashley Erickson
Company Number:

Order Total Price: 8.00

Item Number: MHCC-537
Item Description: Interpreter Services Poster
Revision Date: 11/2024
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Poster: 11x17 lamiated
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info:

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma es importante, así como los servicios de asistencia lingüística. Llame al (800) 642-2667.
Arabic: اللغة هي أساس الرعاية الصحية، وكذلك خدمات المساعدة اللغوية. اتصل برقم الهاتف (800) 642-2667.
Chinese: 语言是医疗保健的基础，也是语言援助服务的重要组成部分。请致电(800) 642-2667。