

McLaren Print System Order

Order No: 89894  
Order Date: 2024-11-12  
User: Cecil Dickinson  
Phone: 231-487-5171

Ship Location: McLaren Central Michigan - Attention: Beth Whitney  
1221 South Drive  
Mt Pleasant, MI 48858

Brochure  
Quantity: 50  
Paragon Dept No: 10000  
Dept Name: Compliance  
Company Number:

Order Total Price: 17.09

Item Number: MHCC-537  
Item Description: Interpreter Services Flyer  
Revision Date: 11/2024  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster:  
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info:

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma es importante, pero lo más importante es comunicarse con asistencia lingüística. Llame al (800) 642-2667.  
Arabic: اللغة هي أساس الرعاية الصحية، ولكن التواصل مع فريق الرعاية الصحية أمر مهم. اتصل برقم الهاتف 1-800-642-2667 للحصول على مزيد من المعلومات.  
Chinese: 语言是医疗保健的基础，但沟通至关重要。如需语言协助，请拨打 (800) 642-2667。