

McLaren Print System Order

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G-3200 Beecher Road, MBI
Flint, MI 48532

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Item Number: MHCC-537
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Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.

Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 642-2667.
العربية انتباه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية مجانية لدينا. اتصل برقم الهاتف (800) 642-2667.

Spec Info:

請向任何成員尋求中文，您可以免費獲得語言協助服務。請致電(800) 642-2667。