

**McLaren Print System Order**

**Order No: 90008**  
**Order Date: 2024-11-14**  
**User: Debra Osmer**  
**Phone: 517-975-3800**

**Ship Location: McLaren Okemos Community Medical Center**  
**2104 JOLLY RD, SUITE 240**  
**OKEMOS, Mi 48864**

**Brochure**  
**Quantity: 2**  
**Paragon Dept No: 51033**  
**Dept Name: McLaren Okemos CMC**  
**Company Number:**

**Order Total Price: 16.00**

**Item Number: MHCC-537**  
**Item Description: Interpreter Services Poster**  
**Revision Date: 11/2024**  
**Print:**  
**Paper:**  
**Size:**  
**Fold:**  
**Finish:**  
**Drill:**  
**Poster: 11x17 lamiated**  
**Misc Info:**



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

**Spec Info:**

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: Si habla español, tiene el derecho a servicios gratuitos de asistencia lingüística. Llame al (800) 642-2667.  
Arabic: يمكنك طلب خدمات المساعدة اللغوية مجاناً. اتصل برقم هاتف المساعدة (800) 642-2667.  
Chinese: 如果您说中文，您可以免费获得语言援助服务。请致电(800) 642-2667。