

**McLaren Print System Order**

Order No: 90220  
Order Date: 2024-11-20  
User: Rebecca Hoyt  
Phone: 342-4956

Ship Location: McLaren Flint, 7S LDRP  
401 S. Ballenger Hwy  
Flint, MI 48532

Brochures  
Quantity: 2  
Paragon Dept No: 30185  
Dept Name: Family BirthPlace  
Company Number: 60

Order Total Price: 16.00

Item Number: MHCC-537  
Item Description: Interpreter Services Poster  
Revision Date: 11/2024  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster: 11x17 lamiated  
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

**Spec Info:**

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: Si habla español, tiene el derecho a servicios gratuitos de asistencia lingüística. Llame al (800) 642-2667.  
Arabic: يمكنك طلب خدمات المساعدة اللغوية مجاناً. اتصل برقم هاتف المساعدة (800) 642-2667.  
Chinese: 如果您说中文，您可以免费获得语言援助服务。请致电(800) 642-2667。