

**McLaren Print System Order**

Order No: 90284  
Order Date: 2024-11-22  
User: Wendy Langworthy  
Phone: 989-779-5240

Ship Location: McLaren Bay Region - Midland Internal Medicine  
801 Joe Mann Blvd, Suite C  
Midland, MI 48642

Brochure  
Quantity: 2  
Paragon Dept No: 51521  
Dept Name: Practice Management  
Company Number:

Order Total Price: 16.00

Item Number: MHCC-537  
Item Description: Interpreter Services Poster  
Revision Date: 11/2024  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster: 11x17 lamiated  
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

**Spec Info:**

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma es vital para su atención médica. Es esencial que pueda participar plenamente en su atención médica a través de una comunicación comprensible y respetuosa con todos los miembros de su equipo de atención médica. Como paciente, tiene el derecho y la responsabilidad de estar bien informado sobre la atención médica que recibirá.

Arabic: اللغة هي أساس الرعاية الصحية. من الضروري أن تتمكن من المشاركة بفعالية في رعايتك الصحية من خلال التواصل الفعّال مع جميع أعضاء فريق الرعاية الصحية الخاص بك. كمرضى، لديك الحق والمسؤولية في البقاء على اطلاع جيد بشأن الرعاية الطبية التي ستحصل عليها.

Chinese: 语言是医疗保健的基础。至关重要的是，您能够与医疗团队的所有成员进行清晰、尊重的沟通。作为患者，您有权也有责任了解即将接受的医疗服务。