

McLaren Print System Order

Order No: 90366
 Order Date: 2024-11-25
 Order Request Date:
 User: Valerie LaFrance
 Phone: 9898943008

Ship Location: McLaren Bay Critical Care Unit/ATTN: Valerie LaFrance
 1900 Columbus Ave
 Bay City, Mi 48708

Brochures
 Quantity: 100
 Paragon Dept No: 30010
 Dept Name: ValerieLaFrance
 Company Number:

Order Total Price: 4.48

Item Number: MHCC-567-BAY
 Item Description: PATIENT RIGHTS Flyer - Bay
 Revision Date: 10/2024
 Print: 2 sided black and white
 Paper: 20# White Text
 Size: 8.5 x 11
 Fold:
 Finish: None
 Drill: None
 Poster:
 Misc Info: 8.5x11 Black DS

McLaren employees and medical staff strive to provide comprehensive, quality health care in a spirit of personal caring, safety and concern. McLaren has the responsibility to provide adequate and appropriate care, to respect patient rights, and to recognize a patient's responsibilities. To assist in accomplishing this goal, the following rights and responsibilities have been developed.

- McLaren recognizes the right of the patient to receive the full rights while receiving care or treatment in the hospital without coercion, discrimination, or retaliation. A patient has the right to have a surrogate in general, guardian, next of kin, or legally authorized representative exercise their rights when the patient is incapable of doing so, without coercion, discrimination, or retaliation.**
- The Right to Access Care**
- A patient will not be denied care on the basis of age, race, ethnicity, creed, color, educational origin, religion, culture, language, sex, sexual orientation, gender identity, or reproductive status or status of pregnancy. The patient has a right to receive a reasonable response to requests and needs for treatment or services.
- The Right to Make Decisions Involving Your Care**
- The patient or surrogate decision maker has the right to participate in the development and implementation of his or her plan of care and actively participate in decisions regarding his or her medical care. To the extent permitted by law (determined by applicable state and federal law), this includes the right to request and/or refuse treatment.
 - Before a procedure or treatment is carried out, a patient has the right to receive as much information about any proposed treatment or procedure as needed to give informed consent or to refuse a course of treatment except in emergency situations.
 - A patient has the right to receive medical and advance directives, including financial counseling, or have these services documented on the patient's behalf.
 - A patient has the right to have the surrogate name agreed to in advance of further physician orders or an emergency status.
 - A patient has the right to have an appropriate assessment and management of pain.
- NOTE:** McLaren will take reasonable steps to determine the patient's wishes concerning designation of a representative to exercise the patient's right to participate in the development and implementation of the patient's plan of care and make informed decisions regarding his or her care (unless prohibited by applicable state law).
- The Right to Information**
- A patient has the right to receive information from the physician about his or her illness, course of treatment, outcomes of care (including anticipated outcomes), and his or her prognosis for recovery.
 - A patient has the right to receive information in a manner that can be understood. Language interpreting and translation services will be provided to meet the patient's needs.
 - A patient is entitled to information about the hospital's rules and regulations that affect patient care and conduct.
 - A patient has the right to be informed of the relationships between McLaren and other persons and organizations that assist in participating in the provision of his or her care (such as home care agencies).
 - An individual who is or has been a patient is entitled to request or receive for a reasonable fee, a copy of his or her medical record upon request within a reasonable time frame.
 - A patient has a right to receive potential or actual, invade privacy in supporting patient's rights, such as filing in confidential grounds or by voluntary contribution from the Hospital Ethics Committee.
 - The patient's family has the right of informed consent for donation of organs and tissues.
- The Right to Communication**
- A patient has a right to know the professional status of any person responsible for, or will be responsible for, his or her care, treatment and services.
 - A patient has a right to know the reasons for any proposed change with the professional staff responsible for his or her care.
 - A patient has the right to be advised of the hospital's grievance procedure, should he or she wish to communicate a concern regarding the quality of care he or she receives or if he or she feels discharged discharge date is premature.
 - A patient has the right to have his or her physician and family member or representative of his or her choice notified promptly of his or her admission to the hospital.
- The Right to Personal Safety**
- A patient has the right to receive free food, shelter or necessities of any kind that are not medically or clinically necessary or are used as a means of coercion, discipline, punishment, or retaliation by staff.
 - A patient has the right to receive care in a safe environment.
 - A patient has the right to be free from neglect, restraints and all forms of abuse or harassment.
 - A patient may exercise their rights while receiving care without coercion, discrimination, or retaliation.
- The Right to Personal Privacy and Confidentiality of Medical Information/Records**
- A patient is entitled to full consideration of privacy concerning his or her medical care program. Case histories, consultation, examination and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual involved in his or her healthcare.
 - A patient has a right to confidential treatment of all communications and records pertaining to his or her care and hospital stay. Written permission will be obtained before medical records that be made available to anyone not directly involved with a patient's care.
 - A patient has the right to access, request amendments to, and receive an accounting of the history regarding his or her health information as permitted under applicable law.
 - A patient is entitled to associate and have private communications with his or her physician, attorney, or any other person of his or her choice.
 - A patient has the right to be afforded privacy during admission/sign-in activities, during treatments, and when requested, on admissions.
- The Right to Spiritual Beliefs**
- A patient has the right to have cultural and personal values, beliefs and preferences respected.
 - A patient has the right to request personal and/or other spiritual care, should such be requested and accommodated, on admission.

Spec Info: Original Poster Size