

## McLaren Print System Order

Order No: 90450  
 Order Date: 2024-11-30  
 User: Anne Brandt  
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Ship Location: McLaren Bay-6E ATTN: Chadd Richard  
 1900 Columbas Ave  
 Bay City, MI 48708

Forms  
 Quantity: 100  
 Paragon Dept No: 6E  
 Dept Name: 6E  
 Company Number: 210

Order Total Price: 4.48

Item Number: MHCC-567-BAY  
 Item Description: PATIENT RIGHTS Flyer - Bay  
 Revision Date: 10/2024  
 Print: 2 sided black and white  
 Paper: 20# White Text  
 Size: 8.5 x 11  
 Fold:  
 Finish: None  
 Drill: None  
 Poster:  
 Misc Info: 8.5x11 Black DS



McLaren employees and medical staff strive to provide comprehensive, quality health care in a spirit of personal caring, safety and concern. McLaren has the responsibility to provide adequate and appropriate care, to respect personal rights, and to recognize a patient's responsibility. In an effort to accomplish this goal, the following rights and responsibilities have been designed.

McLaren recognizes the right of the patient to exercise the rights while receiving care or treatment in the hospital without coercion, discrimination, or retaliation. A patient has the right to have a surrogate if desired. (patient, next of kin, or legally authorized representative) exercise their rights when the patient is incapable of doing so, without coercion, discrimination, or retaliation.

**The Right to Access Care**

- A patient will not be denied care on the basis of age, race, ethnicity, creed, color, religious/cultural origin, language, culture, language, sex, sexual orientation, gender identity or expression, physical or mental disability, HIV status, marital status, socioeconomic status, education, or source of payment. The patient has a right to receive a reasonable response to requests and needs for treatment or services.

**The Right to Make Decisions Involving Your Care**

- The patient or surrogate decision maker has the right to participate in the development and implementation of his or her plan of care and actively participate in decisions regarding his or her medical care. The action permitted by law (determined by applicable State and Federal law). This includes the right to request and/or refuse treatment.
- Before a procedure or treatment is carried out, a patient has the right to receive as much information about any proposed treatment or procedure as needed to give informed consent or to refuse a treatment except in emergencies.
- A patient has the right to access provider and administrative records, including financial records, at the patient's request.
- A patient has the right to have their financial status reported to the patient's physician, unless an overriding ethical issue.
- A patient has the right to have an appropriate assessment and management of pain.

**The Right to Information**

- A patient has the right to receive information from the physician about his or her illness, course of treatment, outcomes of care (including genetic testing outcomes), and his or her prognosis for recovery.
- A patient has the right to receive information in a manner that can be understood. Language interpreting and translation services will be provided to meet the patient's needs.
- A patient is entitled to information about the hospital's rules and regulations that affect patient care and comfort.
- A patient has the right to be informed of the relationship between McLaren and other persons and organizations that may be participating in the provision of his or her care (such as home care agencies).
- An individual who is or has been a patient is entitled to request or receive for a reasonable fee, a copy of his or her medical record upon request within a reasonable time frame.
- A patient has a right to receive pertinent or actual, timely advice if supporting patient's rights, either by filing a complaint or through a grievance from the Hospital Ethics Committee.
- The patient's family has the right of informed consent for donation of organs and tissues.

**The Right to Communication**

- A patient has a right to know the professional status of any person responsible for, as well as those assisting for his or her care, treatment and services.
- A patient has a right to have the essence of any proposed change with the Professional staff responsible for his/her care.
- A patient has the right to be advised of the hospital's grievance procedure, should he or she wish to communicate a concern regarding the quality of care he or she receives or if he or she feels discharged/discharged date a premature.
- A patient has the right to have his or her physician and family member or representative of his or her choice notified promptly of his or her admission to the hospital.

**The Right to Personal Safety**

- A patient has the right to receive free medication or materials of any kind that are not medically or clinically necessary or are used as a means of coercion, discipline, punishment, or retaliation by staff.
- A patient has the right to receive care in a safe environment.
- A patient has the right to be free from restraints, seclusion, and all forms of abuse or harassment.
- A patient may exercise their rights while receiving care without coercion, discrimination, or retaliation.

**The Right to Personal Privacy and Confidentiality of Medical Treatment/Records**

- A patient is entitled to full confidentiality of privacy concerning his or her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted privately. The patient has the right to be advised as to the extent for the protection of any individual identified in his or her healthcare.
- A patient has a right to confidential treatment of all communications and records pertaining to his or her care and financial stay. Written permission will be obtained before medical records can be made available to anyone not directly involved with a patient's care.
- A patient has the right to access, request amendment to and receive an accounting of the location regarding his or her health information as permitted under applicable law.
- A patient is entitled to associate and have private conversations with his or her physician, attorney, or any other person of his or her choice.
- A patient has the right to be afforded privacy during personal/hygienic activities, during treatments, and when requested, on admission.

**The Right to Spiritual Beliefs**

- A patient has the right to have cultural and personal values, beliefs and preferences respected.
- A patient has the right to request pastoral or other spiritual care, which shall be requested and accommodated, as appropriate.

NOTES: McLaren will take reasonable steps to determine the patient's wishes concerning designation of a representative to exercise the patient's right to participate in the development and implementation of the patient's plan of care and make informed decisions regarding his or her care (unless prohibited by applicable State law).

### Spec Info: