

McLaren Print System Order

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User: Veronica Dean  
Phone: 517-913-3900

Ship Location: MGL Mid Michigan Physicians Internal Medicine Associates 2: Attn Veronica  
1540 Lake Lansing Rd, Ste 201  
Lansing, MI 48912

Brochures  
Quantity: 2  
Paragon Dept No: 68150  
Dept Name: MGL Mid Michigan Physician Internal Medicine Associates 2  
Company Number:

Order Total Price: 14.00

Item Number: MHCC-537  
Item Description: Interpreter Services Poster  
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Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info:

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma de su familia es español, tiene el servicio de asistencia lingüística gratuita. Llame al (800) 642-2667.  
Arabic: نرحب بك في عيادةنا الطبية باللغة العربية. نحن نقدم خدمات الترجمة اللغوية مجاناً. اتصل بنا على الرقم (800) 642-2667.  
Chinese: 我们为您提供中文、粤语及普通话的医疗翻译服务。请致电(800) 642-2667。