McLaren Business Products

McLaren Print System Order

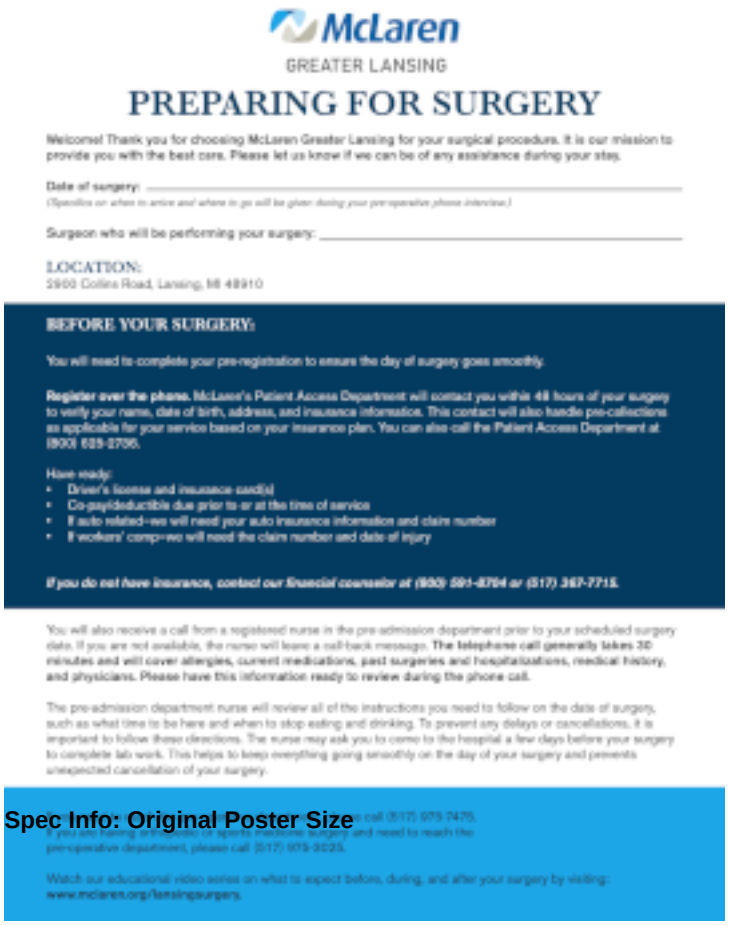
Order No: 91002
Order Date: 2024-12-19
Order Request Date:
User: laurice hestr
Phone: 517-975-7475

Ship Location: 3245 discovery drive suite 100

lansing, mi 48910,
Brochures
Quantity: 1000
Paragon Dept No: 28600-1100
Dept Name: surgery scheduling
Company Number:

Order Total Price: 209.00

Item Number: SURG-001
Item Description: Preparing for Surgery Flyer
Revision Date: 02/2024
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Poster:
Misc Info: DS, Bleed, 32# Text



McLaren
GREATER LANSING

PREPARING FOR SURGERY

Welcome! Thank you for choosing McLaren Greater Lansing for your surgical procedure. It is our mission to provide you with the best care. Please let us know if we can be of any assistance during your stay.

Date of surgery: _____
(Specifics on when to arrive and where to go will be given during your pre-operative phone interview.)

Surgeon who will be performing your surgery: _____

LOCATION:
3900 Collins Road, Lansing, MI 48910

BEFORE YOUR SURGERY:

You will need to complete your pre-registration to ensure the day of surgery goes smoothly.

Register over the phone. McLaren's Patient Access Department will contact you within 48 hours of your surgery to verify your name, date of birth, address, and insurance information. This contact will also handle pre-collections as applicable for your service based on your insurance plan. You can also call the Patient Access Department at (800) 625-2736.

Have ready:
- Driver's license and insurance card(s)
- Co-pay/deductible due prior to or at the time of service
- If auto related–we will need your auto insurance information and claim number
- If workers' comp–we will need the claim number and date of injury

If you do not have insurance, contact our financial counselor at (800) 591-8704 or (517) 367-7715.

You will also receive a call from a registered nurse in the pre-admission department prior to your scheduled surgery date. If you are not available, the nurse will leave a call-back message. **The telephone call generally takes 30 minutes and will cover allergies, current medications, past surgeries and hospitalizations, medical history, and physicians. Please have this information ready to review during the phone call.**

The pre-admission department nurse will review all of the instructions you need to follow on the date of surgery, such as what time to be here and when to stop eating and drinking. To prevent any delays or cancellations, it is important to follow these directions. The nurse may ask you to come to the hospital a few days before your surgery to complete lab work. This helps to keep everything going smoothly on the day of your surgery and prevents unexpected cancellation of your surgery.

Spec Info: Original Poster Size

call (517) 975-7475.
and need to reach the
pre-operative department, please call (517) 975-3025.

Watch our educational video series on what to expect before, during, and after your surgery by visiting:
www.mclaren.org/lansingsurgery.